



Job Title:	<b>Field Engineer</b>
Location:	Midlands Area
Deadline:	ASAP

### **Key Purpose of the Role**

- Fibre Installation both External and at customer premises
- Fibre Splicing & Testing
- Site surveys, reports, and audits
- Exchange (Node) equipment installations
- Customer site installations
- Fibre optic testing and fault finding. - OTDR & ILM
- Fibre partner supervision

These aspects must always fall in line with the Service Level Agreements associated with the customer and in compliance with the management systems for Safety, Health Environment and Quality.

### **Key Accountabilities**

- Responsible for scheduled work packs from the Service Support team
- Configuration and Installation of Switch and Router infrastructures
- Managing van stock in company owned vans
- Splice, test and connect optical fibres and commission circuits
- Fit and commission active equipment at the customers premises and in PoPs where appropriate under the guidance of the operations manager
- Supervise delivery partners in the installation of optical Fibre cables, splicing and testing in 3<sup>rd</sup> party duct, including Openreach PIA works
- Carry out safety and quality checks in line with the company policy
- Adherence to Health and Safety legislation

### **Package Overview**

- Competitive salary
- In-house training
- Fully expensed and maintained company vehicle

## **Person Specification Overview**

### **Experience**

- Test rod and rope experience
- Civils, cabling, splicing and testing experience, preferably in a field-based role
- Working in confined spaces
- Working at height experience and training

### **Knowledge**

- Good understanding of GPON Fibre network design and configuration
- Knowledge of Microsoft software and services.
- Understanding of GPON networking devices and topologies.
- Computer Literate (i.e., Microsoft Office suite of programs)

### **Skills/Abilities & Relevant Competencies**

- PIA experience preferable but not essential
- Ability to work un-supervised
- Good communication skills.
- Ability to work under pressure and to tight SLAs
- Ability to produce survey and site visit reports to a high quality
- Ability to work at height
- Use of telecoms installation & test equipment. Hand power tools.
- Critical Thinking – must have the ability to use logic to solve issues and report back on lessons learned
- Problem-solving Skills – Tech Support as well as testing and maintenance
- Customer Service Skills – Demonstrative
- Strong Time Management
- Hold a valid NRSWA street works Operative unit 2 card (desirable)

### **Special requirements**

- Hold a full clean driving license
- Experience in a similar role
- Valid DBS check
- Physically fit and must be willing to travel and work away from home
- To provide standby cover as required on an On-call Rota basis.