

 Field Engineer

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| Job Title: | Field Engineer |
| Department: | Field Operations |
| Reporting to: | Operations Manager |
| Location: |  |
| Management Responsibility: |  |

**About ITS**

We exist to ensure the UK has the best full fibre networks, to provide the best gigabit capable connectivity and broadband to UK businesses through our growing partner community. This enables opportunity, progress, exploration, creativity, innovation, and commerce. Rapidly advancing technology means there’s never been a more exciting time; for you, for business, and for the future.

**Role Headlines**

The Field Engineer is responsible for the survey, installation and support of new and existing network infrastructures. To ensure that all devices and networks are installed to the highest quality and that any faults are dealt with in a timely and professional manner. These aspects must always fall in line with the Service Level Agreements and all Health & Safety requirements.

**Key Responsibilities**

* Received scheduled work packs from the PSO and Service Support Manager
* To understand end to end network design and configuration, performance and resilience optimisation and also problem diagnoses and resolution
* Responsible for the design & survey of wireless networks (FWA & Wi-Fi)
* Responsible for the installation and commission of wireless networks
	+ Unlicensed Band 2.4GHz to 5.8Ghz (not limited to)
	+ Licensed Band 6GHz to 38GHz (not limited to)
	+ E-Band & V-Band 60GHz & 80GHz (not limited to)
* Design, Configuration and Installation of Switch and Router infrastructures
* Keep Van precise stock management of company owned Vans

**About You**

* Understanding of networking devices and topologies.
* Knowledge of wireless networking, microwave radio, Ethernet and fibre.
* Knowledge of Microsoft software and services.
* Good communication skills.
* Ability to work under pressure and to tight SLAs
* Ability to produce survey and site visit reports to a high quality
* Ability to work at height
* Full clean driving license.